

Hearing induction loop at reception						✓		
Vibrating fire alarms available			✓			✓		
Large print menus available	On request			✓		✓	✓	✓
Handrail on stairways	✓	✓	✓	✓	✓	✓	✓	✓
Contrast marking on glass doors & full			✓	✓		✓	✓	✓
Assistance dogs accepted	✓	✓	✓	Contact to ask	Contact to ask	✓	✓	Contact to ask

Villages Accessible Accommodation

	Manston Court Accommodation - Well Cottage, Annie's Cottage and The Chapel (SFC)	Nethercourt Touring Park, Ramsgate						
Accessible entrance	Well Cottage- Accessible entrance for a wheelchair but only into the sitting room/kitchen/dining area.	Access to reception, utility room and games room up a slope after entering a gravel driveway						
Ground floor rooms	Wells Cottage - on level							
Rooms with disability facilities		A disabled bathroom						
Accessible facilities e.g. lounge/bar								
Large lift								
Wide doorframes & corridors								
Lots of space around beds								
Accessible wc in public area		Key access (not radar key) to a disabled bathroom (toilet, sink & shower), accessed via a gravel driveway and then a slope with handrail						
Wheel-in shower	Well Cottage - walk in shower	Small step down into the shower in the disabled toilet						
Extra low bath with handrails								
Raised toilet seats	Portable raised toilet seat on request	✓						
Emergency cords in bedroom & bathroom								
Fire safe room for evacuations								
Staff available 24 hours		Via a mobile telephone but not on site 24 hours						
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