

Accessibility -Thanet Attractions



[Dreamland, Margate](#)

The majority of the park's facilities are accessible to disabled guests.

Hearing loops are present at The Welcome Hub, The Emporium, Roller Disco, Octopus's Garden and Ice Cream Parlour.

Dreamland has accessible toilets, fast track access for disabled guests and up to 4 members of the party, wheelchairs for hire and flat paths and paved surfaces. The whole of the main park area (excluding some rides) is step free and both entrances to the park have flat, step-free surfaces.

Each ride has individual safety restrictions which might prevent some people with certain disabilities from using some of the rides. [Read their access statement here](#)



[Hornby Visitor Centre, Margate](#)

The entrance is fully accessible for wheelchairs, with the doors open at all times. The Visitor Centre is located across the ground floor, and is fully accessible for both wheelchairs and mobility scooters. There is ample parking less than 100 metres from the entrance to the centre and accessible toilets are also on site.

Quiet days and special tours may be provided, please contact the Visitor Centre directly.



[Margate Museum](#)

Due to this being a listed building it is unfortunately not wheelchair accessible and there is not lift. There are 20 stairs to the upper floor and the ground floor has some steps and narrow passages. The nearest accessible toilets are at College Square (CT9 1PR), approximately 150 metres distance. The nearest parking is at Market Street (CT9 1EU), less than 100 metres from the museum or also at College Square.



Shell Grotto, Margate

Due to the nature of the Grotto, it is not accessible for wheelchair users. The Grotto itself is located on a very steep road. There are steps down to get to the level of the Grotto from the shop entrance and the terrain inside the passage is uneven, sloped and narrow in places. There is also low lighting in the Grotto so it can be quite dark at some points.

There is on-road parking located on Grotto Hill, but this is very steep and narrow and parking is limited. The nearest blue badge parking is located at Trinity Square (CT9 1HT), approximately 480 metres distance from the grotto or College Square (CT9 1PR), approximately 600 metres distance.



Strokes Adventure Golf, Margate

There are no steps to the entrance and it is wide enough to accommodate both wheelchairs and scooters. The attraction is all on ground level but there are 3 steps up to the toilet. All of the attraction is accessible for wheelchair and scooter users. Quiet days or special tours can be arranged for people with specific learning disabilities.

There is no accessible parking but the nearest place to park is along Seaview Terrace (CT9 5BJ) and then access via slipway.



Theatre Royal, Margate

At the entrance there is one step to the building but a ramp can be provided. Staff are able to assist with this when the building is open. The theatre itself is arranged over three floors, with the ground floor stalls being wheelchair and scooter accessible. There are 24 stairs from the ground floor to the Circle and 14 from the Circle to the Gallery, making a total of 38; there is no lift or ramp as the Georgian building is listed.



There is a designated accessible toilet on the ground floor and blue badge holders can use any of the spaces in nearby Hawley Square or park on any of the adjacent roads near the theatre as long as they are parked safely. The nearest public car parks are Mill Lane (CT9 1JU), approximately 300 metres away and College Square (CT9 1PR), also approximately 300 metres from the theatre.

A hearing loop is not always available for performances; please check with the theatre directly. Assistance dogs are welcome but the theatre requires notification at time of booking. [More details on accessibility can be found here.](#)



Tom Thumb Theatre, Margate

There is one step to the entrance. A ramp can be used at this point, with prior notice. Someone is able to assist if notice is given beforehand.

The theatre itself is on one level but the bar is upstairs with no lift or alternative access. The theatre is very small and dimly lit at times.

There are no accessible toilets available on site and parking is on-road with no designated accessible bays.



Tudor House, Margate

The house is a listed building and cannot be adapted for accessibility. There are 3 steps up to the ground floor, which is otherwise accessible. Volunteers are available to provide assistance. The first floor is only accessible to those able to climb a narrow spiral staircase.

The nearest accessible parking and toilets are at College Square (CT9 1PR), approximately 200 metres distance from the attraction.

Turner
Contemporary



Turner Contemporary, Margate

The gallery is fully accessible for wheelchair users. There is a ramp to the main entrance and café, and an internal lift to upper floor galleries.

The gallery has accessible toilets and there are 7 accessible parking bays directly outside the gallery.

There are 2 wheelchairs available for visitor use and there are also 2 Portable Hearing Loops kept at the information desk and shop (can be used on free exhibition tours and around the gallery.) These can be booked in advance for talks and screenings.

The main spaces of the gallery are upstairs, but can be accessed by a lift. During some exhibitions video booths are installed, every effort is made to ensure these are fully accessible, inside the booths; there may be strobe effects, loud noises or darkness. [More information on accessibility and an access statement can be found here.](#)

MARGATE WINTER GARDENS

[Winter Gardens Theatre, Margate](#)

From the entrance on Fort Crescent there are 33 steps but at the back of the theatre, (take the immediate left before the theatre entrance) there is a sloped entrance to the main hall. Here you will also find limited accessible parking spaces.

For standing events, a raised platform can be provided for those in a wheelchair. These can be booked by phone on 01843 292795 or in person. Guide dogs are welcome, (please notify at time of booking) and there is hearing loop fitted in the main hall. The hearing loop may not be available for all performances, please check at time of booking. There are accessible toilets. [More information on accessibility can be found here.](#)



[Bleak House, Broadstairs](#)

There are no stairs to the entrance of the attraction and it is wide enough to accommodate wheelchair and mobility scooter users. Someone is able to assist at entrance. There are 4 floors in total and at least 100 stairs across the whole attraction itself.

Due to the nature of the building, there is no lift or ramp alternative. Those who use wheelchairs at all times may find it difficult to access much of the house. If a visitor is able to walk assisted then much of the house should be accessible. There are places to sit and read information about the attraction and the toilets are accessible. The nearest accessible car parking is at Albion Road (CT10 1NE), approximately 160 metres distance from the house.



[Crampton Tower Museum, Broadstairs](#)

All of the attraction except the tower itself is accessible to wheelchair users. The tower is accessible by a winding staircase with no lift or ramp alternative. A steward is available to assist at the entrance. There are areas to sit and read information about the exhibitions.

The toilets are accessible and the nearest accessible parking is behind Broadstairs Library approximately 100 metres from the Museum. Quiet days and special tours can be arranged by appointment.



[Dickens House Museum, Broadstairs](#)

There is one step to the entrance but there is also a ramp as an alternative. The entrance is wide enough for wheelchairs. Someone can assist at the entrance point.

The attraction itself has 2 floors with 14 stairs. There is no lift or ramp alternative. The ground floor is accessible for wheelchairs and mobility scooters. There are areas to sit and read information about the attraction. Quite days and special tours can be arranged.

There are 2 accessible parking bays approximately 50 metres from the entrance and the nearest accessible toilets are approximately 160 metres from the attraction, at Broadstairs Bandstand.



[Lillyputt Mini Golf, Broadstairs](#)

There are 4 steps to the main entrance but the rear entrance is accessible and wide enough to accommodate wheelchairs and scooters. Someone can usually be seen at the entrance to assist. It is best to contact the attraction first so they can open the back gate in advance for access.

The attraction itself is step-free and all on one floor. The whole of the attraction is accessible for wheelchair and scooter users. The nearest accessible parking is at Chandos Square (CT10 1QN), approximately 150 metres from the attraction, and the toilets are approx. 80 metres distance- in the Bandstand opposite.

Quiet days and special tours can be arranged (apart from school holidays and weekends) and a concession price is available for disabled visitors. Benches are located around the attraction.



[Palace Cinema, Broadstairs](#)

There are 3 steps to the entrance of the cinema with no ramp alternative for this entrance. A more accessible, sloped side entrance can be used, please ask staff beforehand. There are 13 steps down to the stalls and 2 up to the balcony. Wheelchair accessible areas are the stalls and the toilets. The cinema is limited to 2 wheelchairs at a time.

The nearest public car parking is at Albion Road Car Park (CT10 1NE) approximately 100 metres from the cinema.



[Sarah Thorne Theatre, Broadstairs](#)

The theatre is accessible for wheelchair users and is step-free.

There are some accessible car parking spaces less than 50 metres from the entrance. Visitors can also park in the roads surrounding the theatre as these do not have any permit restrictions. The theatre also has accessible toilets and assistance dogs are welcome.



[Vue Cinema, Westwood Cross, Broadstairs](#)

The cinema is fully wheelchair-accessible, with step-free access to wheelchair bays and adjoining seats.

The entrance is at street level, via automatic doors. There is also rear access to all 8 Screen Rooms available for wheelchair users via a lift. Accessible toilets are located just off the foyer area and there is blue badge car parking outside the cinema in a public car park with over 1500 spaces. Visitors can drop off outside the cinema too.

Hearing Loop available at tickets, food & drink counters. Low counters available for wheelchair users, including for automated ticket machines. CEA cards are accepted and Assistance dogs welcome.

There is a subtitled film each week, an autism-friendly screening each month and audio description and Infra-red headset technology available – please see website or telephone for bookings/details. [More information on accessibility can be found here.](#)



[Defence of the Nation Museum and Education Centre, Ramsgate](#)

The attraction located in Ramsgate Tunnels and is all on one level, with one very low step as you enter and no further steps inside. The interior of the tunnels site has uneven and stony terrain. There is no ramp but wheelchair users should be able to enter with no problems.

The nearest accessible parking is less than 100 metres from the attraction, adjacent to the Ramsgate Tunnels entrance. Accessible toilets are situated close by, towards the beach.

Special tours and quiet days can be arranged and assistance dogs are permitted.



[The Grange, Ramsgate](#)

The entrance is level and wheelchair-accessible, although there is stony and cobbled ground in the courtyard. Only the ground floor of the building is wheelchair-accessible; access to the upper floor is by staircase, and these become increasingly steep and narrow as they near the top of the building.

There is one ground floor accessible toilet close to the entrance. There are not any reserved spaces for The Grange but there is parking along Royal Esplanade which starts less than 50 metres from The Grange.

Information boards and written materials are available to view in a ground floor reception room, where seating is also provided.

Please telephone for information about alternative formats, special tours, etc.



[Granville Cinema and Theatre, Ramsgate](#)

There are 5 steps down to the entrance from the pavement, with a ramp alternative at the main and also side entrances. Although the entrance is wide enough to accommodate wheelchairs and mobility scooters, the interior gangways in both auditoria are too narrow for scooters. Staff members can assist at entry.

There are 2 auditoriums below the foyer. There are 9 steps to Screen Room 1 and the accessible toilet, and a further 2 steps down to Screen Room 2/Theatre, with ramped alternatives to both. Parking is on a first-come-first-served basis on the road outside the building.

Special visits and quiet screenings are available for cinema only, by prior arrangement with management. [More information on accessibility can be found here.](#)



[Italianate Greenhouse, Ramsgate](#)

Access is via King George VI Memorial Park, via level footpath and across grass; some slopes and uneven ground towards entrance of Greenhouse. Greenhouse interior is not wheelchair-accessible, but surrounding gardens and café area are.

Nearest public accessible (RADAR) toilets are in King George VI Memorial Park, along cliff-side. Nearest parking is along the roads adjacent to the park- Dumpton Park Drive, Montefiore Avenue, Avebury Avenue and Wickham Avenue.



[Maritime Museum, Ramsgate](#)

The ground floor only is accessible to wheelchair users and mobility scooters. There are 2 floors with 12 steps but no ramp alternative. Rest seats are available to use in the ground floor gallery.

The nearest public parking is in Pier Yard Car Park less than 50 metres from the museum and the toilets are equally close, at the start of Ramsgate pier.



[Micro Museum, Ramsgate](#)

There are 2 steps up to the entrance from the pavement. A sign invites people to ring for assistance if needed. There is no ramp alternative, and the doorway/ entrance is too narrow for wheelchairs or ramps. Double doors from the driveway give full access to Museum/ Games area, and can be opened if necessary. Although the doorway between the reception area and the main room is not wheelchair/scooter accessible, the whole of the interior of the Museum/Games area is.

There are no visitor toilets on site but the nearest public accessible toilets are at Ramsgate Library (CT11 9AY), 320 metres distance from the museum. The closest blue badge parking is at Meeting Street Car Park (CT11 9RT), approximately 160 metres from the museum.



[Ramsgate Tunnels](#)

There are both level and some gentle sloping access to entrance and along tunnels, but ground is stony and uneven. Flat shoes must be worn; wheelchairs and pushchairs may be difficult to operate, and only allowed at guide's discretion. Please telephone in advance. The tunnels are also dark at times with very low lighting and there are no rest seats available during the tour. The length of the tour is over an hour and covers approximately $\frac{3}{4}$ of a mile. Assistance dogs are welcome.

The nearest accessible parking is less than 100 metres from the attraction, adjacent to the Ramsgate Tunnels entrance. Accessible toilets are situated less than 100 metres away, towards the beach.



St Augustine's Church, Ramsgate

There is a small step up to the entrance from the pavement. Access is also available through the South Porch, where there are 3 steps. There is currently a fold-away ramp as an alternative, but works are underway to create a permanent ramp. Entrance can accommodate wheelchairs and some scooters, although it is quite narrow. There is often someone available to help, but please telephone in advance to make sure.

The building itself stands on a slope over one floor, so there are some internal steps: 4 into the West Cloister, 1 into the Lady Chapel, and 1 into the North Cloister from the street entrance. While there is no ramp alternative, it is possible to visit most of the Church without using these steps.

There are currently no toilets on site. Nearest public accessible toilets are at Government Acre (Screaming Alley), adjacent to The Grange (approximately 150 metres distance) there is no designated parking but cars can drop off outside the church and parking is available on street along Royal Esplanade which is very close by.

There are many areas to sit, and written information about the Church and its history is available, including visual images of less accessible areas. Special Tours can be arranged, and volunteers/guides are able and willing to adjust their presentations to visitors' needs.

[You can view a virtual tour here](#)



Birchington Heritage Trust Museum

The entrance hall and ground floor are accessible, and researchers who book in advance can have files and materials brought to a ground floor table for their use.

The nearest accessible parking and toilets are at Alpha Road (CT7 9EG), approximately 300 metres from the trust.



[Carlton Cinema, Westgate](#)

Both the entrance and the building are fully accessible.

The building is all on one level. Screen 1 has dedicated wheelchair bays and seats that can only be sold as such by the Box Office staff or by phone. Screen 2 has 2 wheelchair bays which are available if booked in advance. Screen 3 has no dedicated wheelchair bays; however there is available space on the front row on the opposite side to the aisle.

There is an accessible toilet on site but no dedicated parking. However on street parking is available.

The cinema welcomes the use of The Cinema Exhibitors' Association Card. [More information on accessibility can be found here](#)



[Minster Abbey](#)

The Abbey is completely step-free and across the ground floor only. The entrance is wide enough to accommodate both wheelchairs and mobility scooters and there is someone to assist at the entrance. The entire Abbey is accessible for wheelchair and scooter users.

The toilets are accessible and the nearest accessible parking is on the Abbey's driveway, very close to the entrance. There is a hearing loop in the chapel and quiet days or special tours can be arranged.



[Monkton Nature Reserve](#)

There is a concrete ramp leading into the building, and the entrance itself is wide enough to accommodate wheelchairs and mobility scooters. There is a bell at reception for people to ring for assistance.

The building which houses the entrance, Field Study Centre and bookshop is all on the ground floor.

Currently 40% of the public areas are wheelchair accessible – it is hoped to increase this to 80% in the near future. Paths around the woodland trail include around 15 steps.

Currently only the women's toilet is accessible. Accessible car parking spaces are available 15 metres from the entrance. Assistance dogs are welcome.

Seating areas are provided close to non-accessible areas, with information to read about exhibits. Quiet days/special tours can be provided by arrangement.



[The Powell Cotton Museum, Quex House and Gardens, Birchington](#)

The main entrance to the house and museum is situated on the ground floor with step free, level access, throughout. There is an induction loop at the reception desk. The infrared hearing loop system can also be used in the event of a talk or guided tour.

There are 2 wheelchairs available for you to borrow for your visit. It's advisable to book these in advance. Magnifiers and periscopes are also available to borrow for your visit and the guide book for the attraction is available in large print.

There are chairs next to the reception area and chairs and tables dotted all the way along the main corridor which leads to the museum. **The Museum** itself is entirely situated on the ground floor with no closed doorways to navigate. It is level with the only exception being a small, wide ramp down to gallery 3.

Quex House is accessible through Gallery 8, up a small ramp and the ground floor is wooden with scattered rugs and carpets. The first floor of the house is up a flight of stairs and is not accessible using a wheelchair or scooter. However, there is a film playing at the bottom of the stairs in the Grand Hall with a description of the rooms, the feature objects and the upstairs landing. The film is subtitled.

Quex Gardens are accessible via a corridor running beside the Reception and Gift Shop area. There are seats dotted all along this corridor main doors to the gardens have pull down handles and are quite heavy so assistance would be required. The door opens straight out on to a sloped walkway so assistance is also required going down and back up. There is a tarmac pathway running the entire perimeter of the gardens. Much of the pathway in the main garden is even, however some areas are uneven and there are several cracks as tree roots are pushing up the pathway. There are some low hanging trees and plants. There are some seating areas in the gardens.

A concession price of £6.00 (peak time) is offered to those with a disability. Carers are welcomed free of charge.

There is one unisex accessible toilet onsite and 3 accessible car parking spaces close to the entrance of the attraction. [Read their access statement here.](#)



[RAF Manston History Museum](#)

The entrance has a ramp and is wide enough to accommodate both wheelchairs and mobility scooters.

The attraction itself has 2 floors with around 9 steps in total. There is no lift or ramp alternative for these steps. The staff estimate that around 90% of the museum is accessible for wheelchair users. There are places to sit and view information. The toilets are accessible and accessible parking is offered in the museum car park, very close to the entrance. All documents are printed in large font.



[Rascal Bay Adventure Golf, Manston](#)

This attraction is accessible for wheelchair users in terms of the entrance and the course itself. There are no steps to the attractions but there are bridges. A member of staff is able to assist at the entrance point.

The toilets are accessible and the nearest parking is in the car park of Manston Golf Centre just next to the adventure golf course.

Quiet or special days can be arranged for people with learning difficulties or autism.



[Spitfire and Hurricane Museum, Manston](#)

The entrance and entire museum are based on level ground and are fully accessible to wheelchairs and mobility scooters. Although the double-doors at entrance are manual, help is available from Museum volunteers. There is also step-free access to the cafeteria and shop. Grounds and gardens are mostly flat, and include paved areas, paths, and benches.

An accessible unisex toilet is located with other toilets outside the cafeteria. Two accessible parking bays are located in the large free car park close to the museum entrance.

One wheelchair is available for visitor use. Seating areas are available in exhibition halls and trained Assistance Dogs (on leads) are welcome. [Read their access statement here](#)



[St Mary the Virgin Church, Minster](#)

The entrance is accessible with no steps and is wide enough to accommodate wheelchairs and mobility scooters. Assistance can be provided at the entrance if necessary by prior arrangement.

The church is across just the ground floor but there is 1 step with no lift or ramp alternative. 80% of the attraction is accessible for wheelchair and scooter users.

There are plenty of seats available for rest stops and there is a permanent loop of interactive information on display as an alternative means of information.

The nearest public parking and accessible toilets are next to The Bell pub at the bottom of the High Street, approximately 140 metres distance from the church.



[Westgate-On-Sea Heritage Centre](#)

This is based in St Saviour's Parish Church.

An accessible ramped doorway can accommodate wheelchairs and scooters, with someone available to assist if necessary. The Centre is located on the ground floor of the Church; this and the rest of the Church building are accessible.

There is somewhere to sit and read, or view information, as well as talk to staff, a Hearing Loop is installed and there are Large Print archive folders, and original historic documents and maps are available in various sizes. Illuminated magnifying glasses are available, but no Braille.

There are no accessible toilets on site but the nearest public toilets are at West Bay beach (CT8 8SA), approximately 480 metres from the centre. There is on-street parking very close by, although no designated Blue Badge bays.

All information correct as of May 2016 and is intended to be used as a guide. Please contact attractions directly if you have particular access needs.